



NorthgateArinsoPayroll Services Outsourcing

Vendor Assessment
Report Abstract

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by Gary Bragar
HR Outsourcing Research Director
NelsonHall

11 pages





Who Is This Key Vendor Assessment For?

NelsonHall's Payroll Services Outsourcing Vendor Assessment for NorthgateArinso is a comprehensive assessment of NorthgateArinso's payroll services offerings and capabilities designed for:

- Buyers of payroll services, including sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for Payroll RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



Key Findings & Highlights

NorthgateArinso offers HR technology and services including:

- Workforce administration
- Payroll
- Learning
- Benefits administration
- Recruitment
- Talent management
- Multi-process HRO (MPHRO).

NorthgateArinso global headquarters are in the U.K. Regional headquarters are U.K., Jacksonville, Florida, and Singapore.

In March 2010, NorthgateArinso acquired Convergys' HR management business, which brought several large MPHRO clients, and ~2,300 employees. Convergys' prime service was MPHRO followed by learning and benefits administration. The combined company has ~8,500 employees providing HR strategic business consulting, outsourcing services, systems integration and software solutions.

NorthgateArinso offers three different levels of payroll outsourcing services; payroll processing, managed services and comprehensive HRO.

This NelsonHall vendor assessment analyzes NorthgateArinso's offerings and capabilities in Payroll Services Outsourcing. NorthgateArinso is one of a number of Payroll Services Outsourcing companies analyzed in NelsonHall's comprehensive industry analysis programs.

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Payroll services are delivered from NorthgateArinso's shared service centers that support EMEA, North America, Latin America and APAC regions. NorthgateArinso provides personnel in-country as well, including tier 2 support.

In the U.K. NorthgateArinso targets organizations of different sizes, from under 500 employees to multi-national large clients. Outside of the U.K. NorthgateArinso focuses on the enterprise market segment, with employee sizes of 5,000 and above.

Scope of the Report

The report provides a comprehensive and objective analysis of NorthgateArinso's payroll services outsourcing offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

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Report Author

Gary Bragar

gary.bragar@nelson-hall.com

Payroll Services Outsourcing Vendor Assessments Also Available for:

ADP

Capita

Ceridian

CGI

HP

HR Access

Infosys

Talent2

TCS