



CGIPayroll Services Outsourcing

**Vendor Assessment
Report Abstract**

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14 pages





Who Is This Key Vendor Assessment For?

NelsonHall's Payroll Services Outsourcing Vendor Assessment for CGI is a comprehensive assessment of CGI's payroll services offerings and capabilities designed for:

- Buyers of payroll services, including sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for Payroll RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



Key Findings & Highlights

Headquartered in Montreal, Quebec Canada CGI was formed in 1976. In May 2012 CGI announced its intent to acquire U.K. headquartered Logica and completed the acquisition in August 2012.

The combined company has ~71,000 employees in ~40 countries and has global delivery centers in the Americas, Europe and Asia Pacific. CGI is a global provider of:

- Business process outsourcing services
- Information technology management
- Systems integration, development and consulting.

This profile focuses on CGI's global payroll services outsourcing business which in Canada is named CGI payroll services center (PSC). CGI offers and provides both:

- Bureau payroll services, including:
 - Payroll administration
 - Mobile payroll services
 - Web-based reporting and online expense management
 - Software hosting and ERP integration
- Fully managed services for payroll and/or HR.

This NelsonHall vendor assessment analyzes CGI's offerings and capabilities in Payroll Services Outsourcing. CGI is one of a number of Payroll Services Outsourcing companies analyzed in NelsonHall's comprehensive industry analysis programs.

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In Canada, all payroll personnel are based in Montreal, Quebec. No offshoring services are provided in support of Canada. In Europe CGI utilizes a combination of onshore and off/near shore service delivery.

In Canada CGI targets the small market and most clients have fewer than 250 employees. In Europe, CGI targets small and mid-sized organizations of 100 - 5,000 employees in size.

[/highlights]

Scope of the Report

The report provides a comprehensive and objective analysis of CGI's payroll services outsourcing offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

14 pages

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Payroll Services Outsourcing Vendor Assessments Also Available for:

ADP

Capita

Ceridian

HP

HR Access

Infosys

NorthgateArinso

Talent2

TCS