



Cloud HR Transformation Services

ADP

Report Abstract

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17 pages

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Who is this Vendor Assessment for?

NelsonHall's Cloud HR Transformation Services profile on ADP is a comprehensive assessment of ADP's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Cloud HR Transformation services and identifying vendor suitability for Cloud HR Transformation Service RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Cloud HR Transformation sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes ADP's offerings and capabilities in Cloud HR Transformation Services.

ADP is primarily known for its payroll capability. It pays ~ 39 million employees globally, and in 2023 it hit the milestone of having 1m clients. Over the last 5 years, ADP has been increasing the strategic value of its products and services to clients and has made significant investments in developing its HCM platforms and Cloud HR Transformation services.

ADP services ~8m workers across its HR outsourced services, including global payroll and compliance. It targets all small, midsized, and large market organizations in the U.S. for its Cloud HR Transformation services.

Buyers looking for a provider with highly developed compliance and security processes and with a one-stop-shop offering for both HR and payroll services should look at this vendor; it brings significant Cloud HR Transformation capability with a broad and expanding range of services.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's Cloud HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Cloud HR Transformation Services Vendor Assessments available for:

ADP

Alight Solutions

Capgemini

Conduent

OneSource Virtual

IBM

SD Works

Zalaris.

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Cloud HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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