



Multi-Process HR Transformation Services

ADP

Report Abstract

January 2024

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15 pages

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Who is this Vendor Assessment for?

NelsonHall's Multi-Process HR Transformation Services profile on ADP is a comprehensive assessment of ADP's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Multi-Process HR Transformation services and identifying vendor suitability for Multi-Process HR Transformation Services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Multi-Process HR Transformation sector.

Key Findings & Highlights

ADP's Multi-Process HR Transformation services are offered alongside its proprietary cloud HR/payroll software. ADP is primarily known for its payroll capability. It pays ~ 39 million employees globally, and its origins are in delivering payroll services since its inception in 1949. Its business has broadened to encompass a wide range of Multi-Process HR Transformation services, these include its BPO offerings through:

- ADP Comprehensive Services (CS), targeted at organizations with 25 to 5k employees, offers payroll, HR, and benefits outsourcing to the U.S. and Canadian markets and is based on the ADP Workforce Now technology platform
- ADP Comprehensive Outsourcing Services (COS), targeted at organizations with over 1k employees, offers managed payroll services, as well as managed HR, talent, time, and benefits administration services, to the U.S. domestic market. COS is based on the ADP Vantage HCM and ADP Enterprise HR technology platforms
- ADP Global Payroll is targeted at organizations of any size. It offers managed payroll services with support across 140 countries, which integrates with SuccessFactors, Oracle, and Workday. ADP has clients for which it implements ADP Global Payroll integrated into existing global HCM solutions (SuccessFactors, Oracle, Workday)
- ADP Recruitment Process Outsourcing (RPO), a talent acquisition solution targeted at organizations with over 1k employees. ADP recruiting experts help organizations find suitable candidates.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP’s Multi-Process HR Transformation Services offerings, capabilities, and market and financial strengths, including:

- Identification of the company’s strategy, emphasis, and new developments
- Analysis of the company’s strengths, opportunities, and outlook
- Revenue estimates
- Analysis of the profile of the company’s customer base including the company’s targeting strategy and examples of current contracts
- Analysis of the company’s offerings and key service components
- Analysis of the company’s delivery organization including the location of delivery centers.

Multi-Process HR Transformation Services Vendor Assessments available for:

Accenture

ADP

Alight Solutions

Capgemini

Conduent

IBM

SD Worx

TCS

Zalaris

About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Payroll Services and Multi-Process HR Transformation, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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