

Payroll Services

Alight Solutions

Report Abstract

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Pete A. Tiliakos

HR Technology & Services Research

Director

NelsonHall

11 pages

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Who is This Vendor Assessment For?

NelsonHall's Payroll Services profile on Alight Solutions is a comprehensive assessment of its offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of managed payroll services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the HR and payroll technology and services sector.

Key Findings & Highlights

Alight Solutions (Alight), headquartered in Lincolnshire, IL, is a privately held, technology-enabled provider of health, wealth, payroll, HR, and financial solutions.

The current organization was formed in November 2019 when Alight acquired NGA HR, significantly expanding its geographic reach and capabilities across its managed payroll and cloud HR services.

Alight's combined managed payroll services experience spans over fifty years, dating back to 1969 when NGA HR operated as a software business called CMC, later growing through a number of re-brands and acquisitions until its acquisition by Alight in 2019. Alight's legacy payroll services experience dates back to 2004 when it entered the multi-process HR outsourcing space through its acquisition of Exult. Alight has since developed deep expertise in delivering payroll administration services to large, complex organizations leveraging leading HCM platforms (e.g., Workday, SAP, Oracle/PeopleSoft).

Today the combined Alight and NGA HR organization employees >15k employees, ~7.6k dedicated to its global HCM offering, and produces \$114b in annual payroll transactions.

Alight primarily targets large enterprise and upper-middle market multinational firms for its managed payroll services.

Scope of the Report

The report provides a comprehensive and objective analysis of Alight Solutions payroll services offering, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Payroll Services Vendor Assessments also Available for:

activpayroll
ADAM HCM
ADP
Alight/NGA HR
Ascender
AscentHR
Ceridian
CloudPay
Conduent
Immedis
Infosys
Neeyamo
OneSource Virtual
Papaya Global
PayAsia
Paychex
Payzaar
Ramco
Safeguard Global
SD Worx
TMF Group
UKG
Zalaris

About The Author

Pete is HR Technology & Services Research Director at NelsonHall, with shared responsibility for HR Services research globally with Nikki Edwards and Liz Rennie. Pete covers HR Services research in payroll services, global employer of record services, and HCM technology.

Pete has been part of NelsonHall's HR Services analyst team since 2016, providing comprehensive and insightful coverage of HR services markets in the world. In particular, he is known for his extensive knowledge and coverage of the global payroll outsourcing market. Pete assists both buy-side and vendor organizations in assessing opportunities and supplier capability across HR service lines.

Pete can be contacted at:

- Email: pete.tiliakos@nelson-hall.com
- Twitter: [@petet_NH](https://twitter.com/petet_NH)



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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466
Phone: +1 857 207 3887

London

Unit 6, Millars Brook, Molly Millars Lane, Wokingham, RG41 2AD
Phone: + 44(0) 203 514 7522

Paris

4 place Louis Armand, Tour de l'Horloge, 75012 Paris
Phone: + 33 1 86266 766

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