

IT Services: Quality Engineering

Amdocs

Report Abstract

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Who is this Vendor Assessment for?

NelsonHall's QE profile on Amdocs is a comprehensive assessment of Amdocs' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Amdocs' offerings and capabilities in QE.

Amdocs Quality Engineering (AQE) has been part of Amdocs Services since 2005 and is currently under the Amdocs SI Services division. It provides testing services to Amdocs' traditional client base as part of Amdocs' strategy to expand its software and IT service portfolio and activities.

In 2008, AQE, then known as Amdocs Testing, expanded its testing capabilities to include non-Amdocs product testing services, e.g., mobile and web applications and BSS/OSS applications. Approximately half of AQE's revenues are related to non-Amdocs products and applications.

In 2018 Amdocs Testing changed its name to Amdocs Quality Engineering to emphasize new testing technologies and services and the upskilling of its clients and workforce. NelsonHall estimates AQE's headcount to have been ~4,350 at the end of 2021 and up ~15% by the end of 2022. AQE is one of the growth engines of Amdocs.

While Amdocs has traditionally stood out for its telecoms sector client base, service buyers will be interested to note this profile's assessment of Amdocs' growing experience serving media and entertainment and financial services sector clients.

Scope of the Report

The report provides a comprehensive and objective analysis of Amdocs' QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

QE Vendor Assessments also available for:

- Apexon
- Aspire Systems
- Atos
- Capgemini
- Cigniti
- eInfochips
- EPAM
- Expleo
- Infosys
- LTIMindtree
- NTT DATA
- Qualitest
- TCS
- Tech Mahindra
- Testinium
- Trigent
- TestingXperts
- Virtusa
- ValueMomentum.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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