



Aon Hewitt Learning BPO Services

Vendor Assessment
Report Abstract

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12 pages





Who Is This Key Vendor Assessment For?

NelsonHall's Learning BPO Services Vendor Assessment for Aon Hewitt is a comprehensive assessment of Aon Hewitt's learning services offerings and capabilities designed for:

- Buyers of learning services, including sourcing managers monitoring the capabilities of existing suppliers of learning outsourcing and identifying vendor suitability for Learning RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

HR learning services offered by Aon Hewitt include:

- Learning care; learner support including:
 - Administration
 - Maintenance
 - Learner help desk services
- Catalog and session management:
 - Creation and maintenance of courses and learning plans
 - Complete session lifecycle management from publishing to course close-out
- On-demand content:
 - Access to a selection of e-learning courses
- Measurement and reporting
- Learning technology support:
 - System administration support for e-learning
 - Learning technology platform(s)
 - Operations and support.

Contents

1. Background
2. Financial Summary
3. Key Offerings
4. Delivery Capability and Partnerships
5. Target Markets
6. Strategy
7. Strengths and Challenges
8. Outlook

Scope of the Report

The report provides a comprehensive and objective analysis of Aon Hewitt's learning services outsourcing offerings, capabilities and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the geography of delivery locations.

Report Length

12 pages

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Learning Services Outsourcing Vendor Assessments Also Available for:

Accenture, Genpact, GP Strategies, IBM, Infosys, Intrepid Learning Solutions, NIIT, QA, Talent2, The Learning Factor, Raytheon Professional Services and Xerox Learning Services