



# **CGI Cognitive and Self-Healing IT Infrastructure Management**

**Vendor Assessment  
Report Abstract**

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## Who Is This Vendor Assessment For?

NelsonHall's Cognitive and Self-Healing IT Infrastructure Management Services Vendor Assessment for CGI is a comprehensive assessment of CGI's cognitive and self-healing IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive and self-healing IT infrastructure management services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in cognitive and self-healing IT infrastructure management services sector.

## Key Findings & Highlights

CGI focuses on cognitive and self-healing IT infrastructure management services through its IP offering CGI SiteReliability360, which provides an AI-based automation platform to manage hybrid IT infrastructures, multi-cloud support and DevOps support model. It will also utilize additional CGI IP, including CGI Unify360, CGI OneKM, CGI Panorama360 and other third-party and ISV platforms, including Ayehu, ServiceNow, Ansible and Puppet in its overall AI-based intelligent automation approach.

CGI will utilize its innovation centers and labs, including dedicated automation practice to drive a design thinking led approach to client engagements in automation, further leveraging agile, DevOps, and cloud-native development approach.

## Scope of the Report

The report provides a comprehensive and objective analysis of CGI's cognitive and self-healing IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.



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## Report Length

9 pages

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