



Capgemini Transforming Mortgage and Loan Services

Vendor Assessment
Report Abstract

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by Andy Efstathiou
Director
NelsonHall

10 pages





Who Is This Vendor Assessment For?

NelsonHall's Transforming Mortgage and Loan Services Vendor Assessment for Capgemini is a comprehensive assessment of Capgemini's Digital Banking Services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of mortgage and loan process outsourcing and identifying vendor suitability for Transforming Mortgage and Loan Services RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Capgemini has been providing consulting and IT services to the lending industry for many decades. Capgemini's first transformation program for a lender was an engagement where Capgemini delivered a consulting, investment, and transformation program for lending to a major Nordic bank. In 2007, Capgemini acquired Kanbay consulting to expand its systems integration capabilities for global banks, including their lending operations.

In 2004, a Capgemini predecessor company started its M&L BPS business with an engagement providing the lender data validation for mortgage underwriting and included all the underwriting work except for decision-making. By 2005, the engagement had expanded from labor-based services for mortgage origination to incorporate technology services in support of origination. By 2006, the vendor had expanded into providing loan administration BPS services to several private equity investors. In 2015, Capgemini acquired the vendor, IGATE, to strengthen its capabilities in retail banking BPS.

Scope of the Report

The report provides a comprehensive and objective analysis of the transformation of mortgage and loan services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1.	Background	
2.	Revenue Summary	
3.	Key Offerings	
4.	Delivery Capabilities & Partnerships	
5.	Target Markets	
6.	Strategic Direction	
7.	Strengths & Challenges	
	7.1 Strengths	
	7.2 Challenges	
8.	Outlook	

Report Length

10 pages

Report Author

Andy Efstathiou

andy.efstathiou@nelson-hall.com

Mortgage and Loan Services Vendor Assessments Also Available for:

Capgemini

Capita

Conneqt

EXL

Firstsource

FIS

Infosys

Kuliza

Mphasis

TCS

Tech Mahindra

Wipro

WNS