

IT Services: Quality Engineering

Capgemini

Report Abstract

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Who is this Vendor Assessment for?

NelsonHall's QE profile on Capgemini is a comprehensive assessment of Capgemini's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Capgemini's offerings and capabilities in QE.

Capgemini markets its services under the Quality Engineering & Testing (QE&T) brand. QE&T is a global service line (GSL) across (predominantly) geography-based strategic business units (SBUs). Examples of other GSLs include Capgemini Engineering, based on the former Altran, iGATE, and Sogeti High-Tech.

The SBUs are the Americas, APAC, North Europe, South Europe, and Financial Services (including banking, capital markets, insurance, and healthcare). They have responsibility for go-to-market, bids, and delivery. The company believes this organizational approach helps it to react quickly to changing project requirements. Capgemini also highlights that, with this distributed structure, SBUs are better positioned to conduct personnel reskilling locally than a more centralized structure would have enabled. Within SBUs, testing practices have full P&L responsibility.

Given Capgemini's service portfolio and IP investments, we anticipate this report will be of interest to a wide variety of buyers looking for a provider of QE services.

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

QE Vendor Assessments also available for:

- Amdocs
- Apexon
- Aspire Systems
- Cigniti
- eInfochips
- EPAM
- Expleo
- Infosys
- LTIMindtree
- NTT DATA
- Qualitest
- TCS
- Tech Mahindra
- Testinium
- Trigent
- TestingXperts
- Virtusa
- ValueMomentum.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall's IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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