



Capita Resourcing

Next Generation MSP

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Next Generation managed service program (MSP) vendor assessment for Capita Resourcing is a comprehensive assessment of Capita Resourcing's MSP offering and capabilities, designed for:

- Sourcing managers investigating sourcing developments within MSP
- HR decision makers exploring the benefits and inhibitors of MSP as evidenced by the clients and vendor capability
- Vendor marketing, sales and business managers developing strategies to identify developments and target opportunities within MSPs
- Financial analysts and investors specializing in or covering the HR outsourcing industry and suppliers.

Key Findings & Highlights

Capita Resourcing is part of Capita Plc's People Solutions division, which itself is one of six divisions (restructured for 2018) which form Capita plc.

Capita Resourcing manages 14 MSP programs (with some MSP programs covering up to 17 organizations), with established MSPs in nuclear energy, government, and transport.

Capita Resourcing offers MSP, RPO, and multi-process HR solutions.

Capita plc's People Solutions division total revenue for 2018 was \$672.7m (£498.3m).

Capita Resourcing will focus on driving a total talent engagement people strategy, consulting/advising clients (in areas such as IR35), and digital transformation (as part of the wider Capita Group).



Scope of the Report

The report provides a comprehensive and objective analysis of Capita Resourcing's MSP offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments in both its service and technology
- Analysis of the company's strengths, challenges, and outlook
- Revenue/SUM
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's key offerings (service model and service components)
- Analysis of the company's delivery capability (including the location, size, and scale of delivery operations; and delivery via technology).

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