NelsonHall Vendor Profile

IT Services: Quality Engineering

Cigniti

Report Abstract

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Contents of Full Report

Who is this Vendor Assessment for?

NelsonHall's QE profile on Cigniti is a comprehensive assessment of Cigniti's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the QE and IT services sectors.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Cigniti's offerings and capabilities in QE.

Cigniti is headquartered in Hyderabad. It is no longer a testing pure-play, although it still derives 80% of its revenues from testing; in the past five years, the company has expanded from its testing niche to offer agile consulting and development services and RPA-based business process automation. UiPath remains its primary partner in RPA.

In May 2022, Cigniti resumed acquisitions after a ten-year pause: it took over Aparaa Digital/RoundSqr. RoundSqr was a small firm with FY22 revenues of ~$3m and almost 100 employees, yet its acquisition was strategic for Cigniti. RoundSqr brought precious data engineering, analytics, AI services, and web and mobile application development (including architecture design and API development) capabilities. It also had an IP, Zastra, a computer vision model for object detection, image classification, and semantic segmentation. Zastra will accelerate Cigniti in computer vision, an area of AI with potential in QA, especially in visual testing (as part of UX testing) and RCA.

Scope of the Report

The report provides a comprehensive and objective analysis of Cigniti's QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments

- Analysis of the company's strengths, challenges, and outlook

- Revenue estimates

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization, including the location of delivery centers.

QE Vendor Assessments also available for:

- Amdocs
- Apexon
- Aspire Systems
- Atos
- Capgemini
- eInfochips
- EPAM
- Expleo
- Infosys
- LTIMindtree
- NTT DATA
- Qualitest
- TCS
- Tech Mahindra
- Testinium
- Trigent
- TestingXperts
- Virtusa
- ValueMomentum.

About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall's IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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About NelsonHall

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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