Computacenter
Advanced Digital Workplace Services

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Advanced Digital Workplace Services Vendor Assessment for Computacenter is a comprehensive assessment of Computacenter's digital workplace services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for digital workplace services

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in digital workplace services.

Key Findings & Highlights

Computacenter offers digital workplace services as part of its Digital Me proposition, which is a user-centric approach to workplace transformation, where the focus is on the end-users in the business, rather than technology driven outcomes. Computacenter takes an approach where it first seeks understand the specific client requirements and then builds the right solution and journey for the client, Digital Me includes:

- Platform: includes underpinning technology, infrastructure, devices, operating systems

- Collaboration: collaborative solutions, which include implementing tools within Microsoft O365, or Google apps, or different ways for users to communicate, such as meeting rooms, workspaces

- Information: how information is driven into the end-users and making it available across devices

- Engagement: supporting end-users and providing a multi-channel approach to deliver that service (Next Generation Service Desk), on-site tech bars, app store.

Scope of the Report

The report provides a comprehensive and objective analysis of Computacenter's digital workplace service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components

- Revenue estimates

- Identification of the company's strategy, emphasis and new developments

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's strengths, weaknesses and outlook.

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