



Genpact Learning BPO

Vendor Assessment Report Abstract

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15 pages





Who Is This Key Vendor Assessment For?

NelsonHall’s Learning BPO Services Vendor Assessment for Genpact is a comprehensive assessment of Genpact’s learning services offerings and capabilities designed for:

- Buyers of learning services, including sourcing managers monitoring the capabilities of existing suppliers of learning outsourcing and identifying vendor suitability for learning RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Genpact provides the following HRO services:

- Core HR services:
 - Payroll services
 - Time & attendance
 - Benefits administration
 - Workforce administration
- Talent management:
 - Recruitment
 - Learning & development
 - Performance management
 - Rewards & remuneration
- Workforce analytics:
 - HR information services
 - Data modeling, survey analytics, planning and forecasting.

Contents

1.	Background
2.	Revenue Summary
3.	Key Offerings
4.	Delivery Capability and Partnerships
5.	Target Markets
6.	Strategy
7.	Strengths and Challenges
	7.1 Strengths
	7.2 Challenges
8.	Outlook

Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's learning services outsourcing offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the geography of delivery locations.

Report Length

15 pages

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Learning Services Outsourcing Vendor Assessments Also Available for:

Accenture, Aon Hewitt, GP Strategies, IBM, Intrepid Learning Solutions, Infosys, NIIT, QA, Talent2, The Learning Factor, Raytheon Professional Services and Xerox Learning Services