



Genpact Sourcing & Procurement BPO

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's procurement BPO profile on Genpact is a comprehensive assessment of Genpact's offerings and capabilities in procurement BPO. It is designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of procurement BPO services and identifying vendor suitability for Procurement BPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

Genpact's procurement BPO services are part of its wider SCM BPO offering.

Genpact's procurement BPO services were primarily built on the back of its F&A BPO activities, and started with transactional processing activities.

Genpact's S2C services are mostly support services for category managers and strategic sourcing personnel.

Genpact also offers a range of analytics and diagnostic services, the latter using its SEP framework and methodology.

Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's procurement BPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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Report Length

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