



HCL Healthcare Provider BPS

**Vendor Assessment
Report Abstract**

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Who Is This Vendor Assessment For?

NelsonHall's Healthcare Provider BPS profile on HCL is a comprehensive assessment of HCL's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Healthcare Provider BPS services and identifying vendor suitability for Healthcare Provider BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes HCL's offerings and capabilities in the Healthcare Provider BPS sector.

HCL is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

HCL Technologies, a multinational outsourcer headquartered in Noida, India, entered the healthcare provider BPS space eight years ago in 2008, in order to complement its existing offerings in business process services in the healthcare space. As a late entrant into healthcare provider BPS, HCL has focused its attention on hospice care providers and durable medical equipment (DME) organizations. In addition to healthcare provider, HCL is active in the following industries in healthcare and life sciences:

- Healthcare payer
- Pharmaceutical and biotech
- Medical devices
- Contract research organizations.

Scope of the Report

The report provides a comprehensive and objective analysis of HCL's Healthcare Provider BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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8. Outlook

Report Length

9 pages

Healthcare Provider BPS Vendor Assessments also available for:

WNS, athenahealth, CSC, HGS, Genpact, Dell Services, Sutherland