



# Infosys Property and Casualty BPS

Vendor Assessment  
Report Abstract

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## Who Is This Vendor Assessment For?

NelsonHall's Property and casualty BPS profile on Infosys is a comprehensive assessment of Infosys' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Property and casualty BPS services and identifying vendor suitability for Property and casualty BPS RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Infosys' offerings and capabilities in the property and casualty BPS sector.

Infosys is one of a number of BPS vendors analyzed in this comprehensive industry analysis.

Headquartered in Bangalore, Infosys is a provider of IT and BPS services. The company has been providing insurance BPS services since 2003, and entered the property and casualty (P&C) BPS space in 2005, with its first client a U.S. based Fortune 500 P&C insurer. Infosys provides both BPS and consulting services to its P&C clients.

Infosys delivers offerings in both commercial and personal lines of property and casualty insurance, with significant emphasis on commercial offerings, an approach that has not changed throughout the years. More specifically, Infosys will continue to target mid-market insurance companies. Infosys has observed a slight uptick in support for specialty lines during the past three years.

## Scope of the Report

The report provides a comprehensive and objective analysis of Infosys' property and casualty BPS offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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## Report Length

8 pages

## Property and casualty BPS Vendor Assessments also available for:

WNS, CSC, Genpact, Sutherland, Accenture, Cognizant, EXL, Mphasis, TCS