



L&T Infotech – Business Process Transformation through RPA and AI

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Business Process Transformation through RPA & AI profile of L&T Infotech is a comprehensive assessment of L&T Infotech's automation-centric service offerings and capabilities in support of business process transformation designed for:

- Sourcing managers monitoring the capabilities of existing suppliers to deliver process transformation and automation using RPA and/or AI technologies and identifying vendor suitability for RFPs seeking automation-led process transformation or business process services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

Larsen & Toubro (L&T) Infotech is an India-headquartered IT services vendor with a presence in 22 countries. L&T Infotech's revenues for three quarters of FY16-17 as on December 2016 were US\$709.8m, with currently around 69% of the company's revenue derived from North America and 47% from the BFSI sector.

The company positions as "solving complex business challenges at the convergence of digital and physical with its real-world expertise and client centricity, helping clients create captivating customer experiences, enhance processes and build innovative business models".

Rather than focusing on standalone RPA services, L&T Infotech is focusing on wider digitalization of processes, badged as Business Process Automation (BPA). L&T Infotech's BPA offering aims to "leverage RPA, machine learning, and integrated business process management to provide business process transformation & digital transformation".



Scope of the Report

The report provides a comprehensive and objective analysis of L&T Infotech's offerings, capabilities, and market presence in support of business process transformation through the application of RPA and AI technology including:

- Analysis of the company's offerings and key service components for achieving business process transformation through the application of RPA and AI technology
- Analysis of the company's delivery organization for delivering business process transformation through the application of RPA and AI technology
- Analysis of the profile of the company's RPA and AI-based services customer base, including the company's targeting strategy and examples of current contracts
- Revenue estimates for the company's RPA and AI-centric services
- Identification of the company's strategy, emphasis and new developments in support of business process transformation through the application of RPA and AI technology
- Analysis of the company's strengths, weaknesses and outlook in achieving business process transformation through the application of RPA and AI technology.

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Report Length

9 pages

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Business Process Transformation through RPA and AI Vendor Assessments are Available for:

Arvato
Capgemini
Cognizant
Dell Services
EXL
Genfour
Genpact
HCL
HGS
HPES
IBM
Infosys
L&T Infotech
Mphasis
NIIT Technologies
Sopra Steria
Sutherland Global Services
Swiss Post Services
Symphony
Tata Consultancy Services
Wipro
WNS
Xerox Services