**NelsonHall** Vendor Profile

# Process Discovery & Mining Technology Evaluation 2021

# Mehrwerk

## Report Abstract

September 2021

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NelsonHall

12-pages

## Contents of Full Report

# Who is This Vendor Assessment For?

NelsonHall's Process Discovery & Mining Technology Evaluation, provides an assessment of Mehrwerk's process discovery & mining platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Process Discovery & Mining platforms and identifying vendor suitability for RFPs

- Process reengineering and RPA and intelligent automation center of excellence personnel evaluating process discovery & mining platform capability

- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers

- Financial analysts and investors covering intelligent automation and process discovery & mining platforms.

# Key Findings & Highlights

Mehrwerk Process Mining (MPM) is an API-first open product implemented on Qlik technologies. The company offers a generic template application that can be used for any process mining use case and delivers very comprehensive analytical capabilites. In addition, packaged business content apps – MPM Process eXpert Apps – aimed at business users for specific process-system combinations, e.g., P2P Procurement on SAP. Content apps include a data extraction logic that is source system-specific and an event log generator and frontend that is specific to the business process being investigated.

MPM frontends are built with a responsive UI design and are usable on both desktop and mobile devices. On top of that, Mehrwerk offers native mobile apps for analyzing and monitoring processes on the go as well.

Being built on Qlik technologies, MPM leverages its connectors while supplementing with ones developed in-house, e.g., a certified SAP connector.

Mehrwerk also has partners with NICE to offer an integrated process mining and desktop process discovery (task mining) solution.

MPM uses the Process Analyzer to show the difference between the as-is process model and the reference model for conformance checking. It lacks conformance checking against business rules.

MPM includes a Root Cause Analysis (RCA) screen for investigating predefined process anomalies.

MPM's prebuilt screens include manual what-if analysis along specific dimensions; however, users can customize screens to simulate along dimensions of their choosing.

MPM's deep integration with Qlik enables it to seamlessly leverage the Qlik Sense Automation PaaS (a service that leverages Qlik's acquisition of blendr.io) to provide API-based data integration.

Its pricing model is based on named user subscription licenses.

Mehrwerk's clients primarily come from Europe, particularly Germany.

# Scope of the Report

The report provides a comprehensive and objective analysis of Mehrwerk's process discovery and mining capabilities, covering <<product>>'s functionality for:

- Data extraction, transformation, and loading

- Process analysis

- Process improvement

- Process monitoring

- Corrective action enablement

- Administration.

This report also assesses Mehrwerk's product development strategy and strengths and challenges.

## Process Discovery & Mining Vendor Assessments also Available for:

ABBYY

Apromore

Celonis

EdgeVerve

FortressIQ

Kryon

Logpickr

Minit

myInvenio

Process Analytics Factory (PAF)

Process Diamond

QPR Software

Skan

Software AG

Soroco

StereoLOGIC

UiPath

UpFlux

## About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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