



# Business Process & Case Management Technology Evaluation

## Newgen

### Report Abstract

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12-pages

### Contents of Full Report

1. Background
2. Revenue Summary
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## Who is This Vendor Assessment For?

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NelsonHall's Business Process & Case Management Technology Evaluation, provides an assessment of Newgen's business process and case management platform designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Business Process & Case Management platforms and identifying vendor suitability for RFPs
- Process management and reengineering and intelligent automation center of excellence personnel evaluating business process & case management platform capability
- Vendor marketing, sales, and business managers looking to benchmark their platforms against their peers
- Financial analysts and investors covering the space of business process management, case management, intelligent automation, and adjacent areas.

## Key Findings & Highlights

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Newgen offers a comprehensive portfolio for business process, case, content management, document capture and processing, omnichannel customer engagement, and process automation, making it a compelling one-shop-stop for buyers. Its portfolio centers around its Digital Automation Platform for managing content, processes, and communication. Its products include:

- OmniFlow iBPS: its intelligent process automation suite
  - Process Designer: a view for building application UIs, process definition and orchestration, and task prioritization and routing
  - Master Data Management: a view for creating integrations and managing data models
  - Workspace and Case Manager: a view for managing and performing work for process instances and cases
  - Business Rules Management: engine and a view for managing business logic independent of applications
  - Reporting and Analytics: a view for creating dashboards and generating reports
  - Process Insights: its tool for process analytics and what-if scenario simulations
  - OmniDocs: its add-on suite for end-to-end content lifecycle management
- Newgen RPA : creating, deploying, and managing software bots.

Newgen offers a comprehensive pricing model, with subscriptions, on-premise perpetual, and scenario-based pricing.

The company has a partner network of over 350 organizations across 69 countries.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Newgen’s business process & case management capabilities, covering Newgen iBPS’s functionality for:

- App development and functionality
- Mobile integration
- Data integration and interoperability
- Process modeling
- Business process management
- Case management
- Task management.

This report also assesses Newgen’s product development strategy and strengths and challenges.

## Business Process & Case Management Vendor Assessments also Available for:

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Appian

BizFlow

Bonitasoft

Camunda

Creatio

Hyland

K2

## About The Author

Bailey is a Research Analyst with shared responsibility for digital transformation technology research, working alongside Mike Smart within NelsonHall's Digital Transformation Technologies & Services practice.

In this role, Bailey focuses on products that use machine learning and cognitive AI, including business process management, process mining & discovery, and virtual agents.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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