



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## Process Understanding

# Software AG

### Report Abstract

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NelsonHall

19 pages

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## Who is this Vendor Assessment for?

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NelsonHall's process understanding platform evaluation profile on Software AG is a comprehensive assessment of Software AG's process mining capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of process discovery and mining platforms and identifying vendor suitability for process understanding RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the process understanding sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes Software AG's task mining/process discovery platform.

Software AG's ARIS suite offers process discovery and mining, automation, business design and strategy, and risk management. This profile will focus on the process mining capabilities of the ARIS suite, i.e., ARIS Process Mining.

ARIS Process Mining supports operational IT systems and files. Log files (e.g., CSV, Excel) can be uploaded using the web interface. Software AG provides multiple means for clients to connect to systems; its portfolio comprises ~450 connectors.

ARIS Process Mining includes an analysis component and the out-of-the-box app, Process Explorer, to visualize discovered processes. It uses the standard map metaphor where nodes are activities and paths are connections between activities, and it has two sliders to control the visibility of nodes and paths that deviate from the most common variant.

Additional functionality of ARIS Process Mining includes:

- Conformance checking
- Corrective action enablement
- Root cause mining
- Process simulation
- Customizable dashboarding.

Organizations searching for an end-to-end capability of discovery and mining to reengineering and orchestration, bundled and delivered from one vendor, should consider Software AG.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Software AG's process mining capabilities and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

## Process Understanding Platform Evaluation Vendor Assessments also available for:

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ABBYY

ActiveOps

Appian

Apromore

BusinessOptix

Celonis

Decisions

Futuroot

IBM

Infosys

Mehrwerk

UiPath

Upflux

Workfellow.

## About The Author

Mike is a Senior Analyst and Operations Officer at NelsonHall. His main research focus is on digital transformation technologies, including RPA, blockchain, IoT, artificial intelligence, cognitive, and machine learning.

Highly regarded for his analytical talents, Mike also leads data modeling and analytics initiatives in support of NelsonHall's ITS and BPS market forecasts and market surveys. He was responsible for transforming NelsonHall's extensive global market forecast engine, including the introduction of NelsonHall's unique interactive Self-Forecasting Tool.

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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