Syntel
Cognitive IT Infrastrucrure Management

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Cognitive IT Infrastructure Management Services Vendor Assessment for Syntel is a comprehensive assessment of Syntel's cognitive IT infrastructure management services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of IT services and identifying vendor suitability for cognitive IT infrastructure management services

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in cognitive IT infrastructure management services sector.

Key Findings & Highlights

For CY 2017, NelsonHall estimates that Syntel's revenues were $925m. NelsonHall estimates that ~70% (~$648m) of these revenues are from IT operations, and ~20% are associated with cognitive IT infrastructure management services (~$130m).

Syntel focuses on the provision of cognitive and intelligent automation across three key areas:

- IT operations (infrastructure and applications): focusing on 'always on' IT environment

- Modernization: accelerators to move clients from legacy datacenters, mainframes, mid-range, lower end of the virtualized spectrum, or non-flexible cloud to a cloud native environment

- Product engineering: full stack development on cloud native platforms, DevOps, and continuous testing.

Syntel's key IP for automation is SyntBots, a unified automation platform for managing applications and IT infrastructure, including application and infrastructure support, monitoring, and remediation.

NelsonHall estimates that ~1k FTEs are dedicated to cognitive IT infrastructure services.

Scope of the Report

The report provides a comprehensive and objective analysis of Syntel's cognitive IT infrastructure management service offerings, capabilities and market and financial strength, including:

- Analysis of the company's offerings and key service components

- Revenue estimates

- Identification of the company's strategy, emphasis and new developments

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's strengths, weaknesses and outlook.

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