



TCS Supply Chain Management Services

Vendor Assessment
Report Abstract

January 2019

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10 pages

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Who Is This Vendor Assessment For?

NelsonHall's Supply Chain Management Services Vendor Assessment for TCS is a comprehensive assessment of TCS' supply chain management service offerings and capabilities designed for:

- Supply chain and planning managers monitoring the capabilities of existing suppliers of supply chain services and identifying vendor suitability for outsourcing services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the supply chain services sector.

Key Findings & Highlights

TCS has a significant capability in SCM BPS, with ~7,800 FTEs supporting delivery across six regions, in ~21 languages. SCM BPS is a major growth opportunity within the BPS market, and as such is of increasing importance to TCS.

TCS' SCM BPS offerings include SC operations, logistics & distribution, order management, and aftermarket services:

- SC operations - demand management, SC design, SC planning, global order processing, manufacturing scheduling, replenishment, parameters monitoring, demand driven MRP, inventory optimization, data analytics, and insights reporting
- Logistics & distribution - delivery mode & logistics partner processing, warehouse coordination, transport optimization and coordination with AR, sales & logistics for POD, RR, and documentation
- Order management - quotation management, order receipt, entry & validation, credit check, inventory check, service terms coordination, and orders processing
- Aftermarket services - warranty management, spares management and return material authorization.



Scope of the Report

The report provides a comprehensive and objective analysis of TCS' supply chain management service offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, weaknesses and outlook.

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OnProcess Technologies
TCS
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Wipro
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