



## IT Services: Quality Engineering

# TCS

### Report Abstract

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## Who is this Vendor Assessment for?

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NelsonHall's QE profile on TCS is a comprehensive assessment of TCS' offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of QE and identifying vendor suitability for quality engineering/QA/testing services
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the QE and IT services sectors.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes TCS' offerings and capabilities in QE.

TCS had initially set up its Quality Engineering & Transformation (QET) division, then under a different name, in 1998. The company promotes the notion of quality engineering rather than quality assurance to highlight that it has shifted its portfolio toward new automation capabilities, digital technologies, cloud usage, and AI.

QET was a horizontal service line with P&L responsibility, aligned vertically, mirroring TCS' vertical structure. QET is now a CoE governing most of TCS' software testing service activities, e.g.:

- Training
- Partnerships
- Pre-sales consulting
- Solutioning on select projects
- Delivery of specialized capabilities. Functional delivery is, however, performed by TCS' vertical units (ISUs).

## Scope of the Report

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The report provides a comprehensive and objective analysis of TCS' QE offerings, capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, challenges, and outlook
- Revenue estimates
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including the location of delivery centers.

## QE Vendor Assessments also available for:

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- Amdocs
- Apexon
- Aspire Systems
- Atos
- Capgemini
- Cigniti
- eInfochips
- EPAM
- Expleo
- Infosys
- LTIMindtree
- NTT DATA
- Qualitest
- Tech Mahindra
- Testinium
- Trigent
- TestingXperts
- Virtusa
- ValueMomentum.

## About The Author

Dominique Raviart is the IT Services Practice Director at NelsonHall, with global responsibility for IT Services research programs.

Dominique covers IT Services research in the areas of Software Testing/QA, Big Data and Analytics Services, Salesforce services, and IoT Services. Dominique has been part of NelsonHall’s IT Services analyst team since 2007, providing comprehensive and insightful coverage of IT services markets around the world. In particular, he is widely known for his extensive knowledge and coverage of software testing, having examined recently digital testing and DevOps/continuous testing. Dominique assists both buy-side and vendor organizations in assessing opportunities and supplier capability across IT service lines.

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We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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