



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## Process Understanding

# UiPath

### Report Abstract

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NelsonHall

16 pages

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## Who is this Vendor Assessment for?

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NelsonHall's process understanding platform evaluation profile on UiPath is a comprehensive assessment of UiPath's process mining platform's capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of process discovery and mining platforms and identifying vendor suitability for process understanding RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the process understanding sector.

## Key Findings & Highlights

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UiPath offers task and process and communication mining. The offerings are integrated into Automation Hub, the portal for managing automation life cycles within an organization.

UiPath Task Mining collects employee desktop data through two approaches:

- Assisted task mining, i.e., a user manually starting and stopping a recording of a process
- Unassisted task mining, i.e., a recorder continuously monitoring user actions and automatically detecting the processes.

UiPath Process Mining supports IT system data (e.g., Salesforce, SAP, ServiceNow, Microsoft Dynamics, or Oracle) through pre-built connectors and files.

With the data collected from task and process mining, UiPath offers:

- Semantic Understanding, i.e., extracting process insights from this data and benchmarking capabilities against competitors
- Actionability, i.e., advanced analytics such as root cause analysis and what-if analysis and process insights to drive automation and optimization
- Continuous Monitoring (process mining only), providing real-time insights on an ongoing basis and using ongoing data to orchestrate actions within the organization.

Organizations looking for both task and process mining as part of a drive to find processes to automate should put UiPath towards the top of their shortlist.

## Scope of the Report

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The report provides a comprehensive and objective analysis of UiPath’s process mining capabilities and market and financial strengths, including:

- Identification of the company’s strategy, emphasis, and new developments
- Analysis of the company’s strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company’s customer base, including the company’s targeting strategy and examples of current contracts
- Analysis of the company’s offerings and key service components
- Analysis of the company’s delivery organization, including the location of delivery centers.

## Process Understanding Platform Evaluation Vendor Assessments also available for:

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ABBYY

ActiveOps

Appian

Apromore

BusinessOptix

Celonis

Decisions

Futuroot

IBM

Infosys

Mehrwerk

Mimica

Skan

SoftwareAG

Soroco

Upflux

Workfellow.

## About The Author

Mike is a Senior Analyst and Operations Officer at NelsonHall. His main research focus is on digital transformation technologies, including RPA, blockchain, IoT, artificial intelligence, cognitive, and machine learning.

Highly regarded for his analytical talents, Mike also leads data modeling and analytics initiatives in support of NelsonHall's ITS and BPS market forecasts and market surveys. He was responsible for transforming NelsonHall's extensive global market forecast engine, including the introduction of NelsonHall's unique interactive Self-Forecasting Tool.

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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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