

HR Access
Payroll Services Outsourcing

Vendor Assessment Report Abstract

June 2013

by Gary Bragar HR Outsourcing Research Director NelsonHall

6 pages







## Who Is This Key Vendor Assessment For?

NelsonHall's Payroll Services Outsourcing Vendor Assessment for HR Access is a comprehensive assessment of HR Access'payroll services offerings and capabilities designed for:

- Buyers of payroll services, including sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for Payroll RFPs
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector



#### **Key Findings & Highlights**

Headquartered in France, HR Access provides HR and payroll applications software and outsourcing services in EMEA that include:

- Consulting
- Installation
- Integration
- Regulation tracking
- Maintenance
- Outsourcing services, including HR administration and payroll services.

Payroll services offerings include:

- Service bureau, payroll processing services, which includes supply of HRIS, applications maintenance, hosting, maintenance & support, production supervision, regulatory compliance
- Managed payroll services which also includes managed processes, managing operations, tier 1 and 2 helpdesk

HR Access uses its own technology to deliver HR services and payroll. Named HR a Suite 9, it includes optional talent management modules of which ~70% of HR Access' clients who initially start with payroll services at the point of entry eventually incorporate talent management modules.

This NelsonHall vendor assessment analyzes HR Access' offerings and capabilities in Payroll Services Outsourcing. HR Access is one of a number of Payroll Services Outsourcing companies analyzed in NelsonHall's comprehensive industry analysis programs.

HR Access payroll services offerings include:

- Service bureau, payroll processing services, which includes supply of HRIS, applications maintenance, hosting, maintenance & support, production supervision, regulatory compliance
- Managed payroll services which also includes managed processes, managing operations, tier 1 and 2 helpdesk

HR Access has ~900 personnel providing HR and payroll services, IT development and other services. They are based in:

• France (EMEA headquarters)



- Spain (Corporate headquarters)
- Germany
- Other countries include Belgium, Italy, Luxembourg, U.K., Switzerland, Morocco, and Tunisia.

HR Access primarily targets the upper part of the mid-market with clients that have 3k - 11k employees. The company is also servicing larger enterprises for payroll services.

#### **Contents**

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- Target Markets
- 6. Strategy
- 7. Strengths and Challenges
- 8. Outlook



### Scope of the Report

The report provides a comprehensive and objective analysis of HR Access' payroll services outsourcing offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

## **Report Length**

6 pages

#### **Report Author**

Gary Bragar

gary.bragar@nelson-hall.com

# **Payroll Services Outsourcing Vendor Assessments Also Available for:**

**ADP** 

Capita

Ceridian

**CGI** Logica

ΗP

Infosys

NorthgateArinso

Talent2

**TCS**