

# Fidelity Investments Benefits Administration

Vendor Assessment Report Abstract

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10 pages







#### Who Is This Vendor Assessment For?

NelsonHall's benefits administration vendor assessment for Fidelity is a comprehensive assessment of Fidelity's benefits administration services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits administration sector.



### **Key Findings & Highlights**

Fidelity is a financial services corporation that provides benefits administration services through its Workplace Investing segment.

Fidelity's benefits administration services offering includes DC administration, DB administration, stock plan administration, H&W administration, spending account administration, private healthcare exchange in select states, and retiree health transition services.

Fidelity has ~21,632 benefits administration clients and serves ~27.2m participants.

#### Scope of the Report

The report provides a comprehensive and objective analysis of Fidelity's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



#### **Contents**

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges
- 8. Outlook

#### **Report Length**

10 pages

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# **Benefits Administration Vendor Assessments Also Available for:**

ADP

**Alight Solutions** 

Conduent

Empyrean

Fidelity

Mercer

Morneau Shepell

Secova

**TASC** 

Wageworks

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