



# Genpact MPHRO

## Vendor Assessment Report Abstract

March 2013

by Amy L. Gurchensky  
HRO Research Analyst  
NelsonHall

11 pages





## Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HRO (MPHRO) vendor assessment for Genpact is a comprehensive assessment of Genpact's MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



## Key Findings & Highlights

This NelsonHall vendor assessment analyzes Genpact's offerings and capabilities in Multi-Process HRO. Genpact is one of a number of Multi-Process HRO companies analyzed in NelsonHall's comprehensive industry analysis programs.

Genpact is an Indian headquartered human resources business process outsourcing (HR BPO) provider offering MPHRO and learning BPO services. Its MPHRO offering includes workforce administration, payroll, benefits administration, learning and development, recruitment, remuneration and rewards, and HR analytics.

Its core MPHRO bundle that is purchased by majority of its clients includes workforce administration and payroll services. Learning services are added-on the most frequently.

Genpact primarily targets its existing BPO clients for its MPHRO services. As a result, it has several multi-tower BPO contracts that include customers such as GE.

## Scope of the Report

The report provides a comprehensive and objective analysis of Genpact's MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

11 pages

## Report Author

Amy L. Gurchensky

[amy.gurchensky@nelson-hall.com](mailto:amy.gurchensky@nelson-hall.com)

## MPHRO Vendor Assessments Also Available for:

Accenture

ADP

Aon Hewitt

Capgemini

Capita

IBM

Infosys

NorthgateArinso

TCS