



# **TCS MPHRO**

## **Vendor Assessment Report Abstract**

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**11 pages**





## Who Is This Vendor Assessment For?

NelsonHall's Multi-Process HRO (MPHRO) vendor assessment for TCS is a comprehensive assessment of TCS' MPHRO offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of MPHRO and identifying vendor suitability for MPHRO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the MPHRO sector.



## Key Findings & Highlights

This NelsonHall vendor assessment analyzes TCS's offerings and capabilities in Multi-Process HRO. TCS is one of a number of Multi-Process HRO companies analyzed in NelsonHall's comprehensive industry analysis programs.

TCS is an Indian headquartered human resources business process outsourcing (HR BPO) provider, offering MPHRO, payroll, and learning BPO services. Its MPHRO offering includes workforce administration, payroll, benefits administration, compensation administration, resourcing services, and talent management (i.e., learning and development).

Its core MPHRO bundle that is purchased by majority of its clients includes workforce administration and payroll services. Approximately 55% of clients include other HRO services with compensation and benefits administration added-on the most frequently.

TCS primarily targets its existing BPO clients for its MPHRO services. As a result, it has several multi-tower BPO contracts including contracts with The Nielsen Company and Dow Chemical.

## Scope of the Report

The report provides a comprehensive and objective analysis of TCS' MPHRO offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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## Report Length

11 pages

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## MPHRO Vendor Assessments Also Available for:

Accenture

ADP

Aon Hewitt

Capgemini

Capita

Genpact

IBM

Infosys

NorthgateArinso