

# WNS Global Services Healthcare Provider BPO Services

Vendor Assessment Report Abstract

NelsonHall

9 pages

research.nelson-hall.com





## Who Is This Vendor Assessment For?

NelsonHall's profile on WNS Global Services is a comprehensive assessment of WNS' healthcare provider BPO offerings for organizations and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of healthcare provider BPO services and identifying vendor suitability for healthcare provider BPO services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector

# **Key Findings & Highlights**

This NelsonHall vendor assessment analyzes WNS' offerings and capabilities in healthcare provider BPO services. WNS is one of a number of healthcare provider BPO service companies analyzed in NelsonHall's comprehensive industry analysis programs.

WNS Global Services (WNS) is a global BPO services company. WNS supports healthcare providers across RCM as well as in medical transcription and coding services. WNS also offers non-BPO services to healthcare providers that complement its healthcare outsourcing service offerings.

WNS' healthcare provider BPO service offerings include:

- Eligibility verification & authorization
- Claims submission
- Payment posting
- Accounts receivable, denial management

WNS has the underpinnings for a successful practice working with healthcare providers. Given the favorable market conditions and its commitment to this market as a driver of growth, it should be able to achieve its revenue growth ambitions.



# **Scope of the Report**

The report provides a comprehensive and objective analysis of WNS' healthcare provider BPO offerings, capabilities and market and financial strengths including:

- Analysis of the company's offerings and key service components
- Identification of the company's strategy, emphasis and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Key client examples
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's delivery organization including the location of delivery locations



#### Contents

- -

1.	Background
2.	Revenue Summary
3.	Key Offerings
4.	Delivery Capability and Partnerships
5.	Target Markets
	5.1 Current Clients
	5.2 Market Focus
6.	Strategy
7.	Strengths and Challenges
	7.1 Strengths
	7.2 Challenges
8.	Outlook

## **Report Length**

9 pages

## **Report Author**

#### Healthcare BPO Vendor Assessments:

Orion Healthcorp Inc, AdvantEdge, athenahealth, HP, Sutherland