

Ceridian Benefits Administration

Vendor Assessment Report Abstract

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by Amy L. Gurchensky
HR Outsourcing Research Analyst
NelsonHall

16 pages







Who Is This Vendor Assessment For?

NelsonHall's Benefits Administration Vendor Assessment for Ceridian is a comprehensive assessment of Ceridian's benefits administration offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits services sector



Key Findings & Highlights

Ceridian is a U.S. headquartered provider of human resources, payroll, benefits administration, workforce management software, and payment services.

The company's benefits administration offering includes H&W administration, reimbursement management, benefits continuation services, EAP services (U.S., Canada, and U.K.), carrier support services, and flexible benefits administration (U.K. only).

Majority of Ceridian's benefits administration revenues are generated in the U.S. from mid–market organizations with 300 – 10k employees. The company also targets the small market with less than 300 employees through its broker and carrier channels.

Ceridian has \sim 80k clients across its benefits administration business. In the last year, the company added \sim 2k clients.

Scope of the Report

The report provides a comprehensive and objective analysis of Ceridian's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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- 8. Outlook

Report Length

16 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

Benefits Administration Vendor Assessments Also Available for:

ADP

Aon Hewitt

Capita

Fidelity

Mercer

Secova

T. Rowe Price

Towers Watson

Xerox