



ADP Payroll Services

**Vendor Assessment
Report Abstract**

June 2014

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21 pages

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Who Is This Vendor Assessment For?

NelsonHall's Payroll Outsourcing Vendor Assessment for ADP is a comprehensive assessment of ADP's Payroll Outsourcing offering and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR decision makers.

Key Findings & Highlights

ADP, headquartered in Roseland, New Jersey and founded in 1949 as a payroll processing business, is a global provider of HR services.

The company is organized into three business segments:

- **Employer services:** provides payroll, including multi-country payroll, time and labor management, HR, benefits, recruitment, multi-process HRO (MPHRO) and related services
- **PEO Services:** under ADP TotalSource, provides employment administration services for organizations with 10 - 200 employees including payroll, benefits administration, and compliance services through a co-employment relationship; servicing ~269k worksite employees in the U.S.
- **Dealer Services:** provides dealer management systems and other business management services to auto, truck, motorcycle, and marine recreational dealers. It is expected that ADP will divest this business in Q4 2014, following recent announcements from the board.

ADP pays ~34m employees globally, across 555k payroll clients.

By NelsonHall rankings, ADP is the largest payroll provider globally, in terms of revenue. Within the U.S. ADP pays approximately 1 in every 6 private sector employees.

Scope of the Report

The report provides a comprehensive and objective analysis of ADP's payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



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Report Length

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Payroll Outsourcing Vendor Assessments also Available for:

Capita

Ceridian

CGI

HP

Infosys

NGA HR

SafeGuard World International

SD Worx

Sopra HR Solutions

Talent2

TCS