

# Accenture

Key Vendor Assessment Report Abstract

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102 pages







# Who Is This Key Vendor Assessment For?

NelsonHall's Key Vendor Assessment for Accenture is a comprehensive assessment of Accenture's offerings and capabilities, designed for:

- Marketing, sales and business managers developing strategies to target service opportunities within the BPO/IT services markets
- Sourcing managers monitoring the capabilities of existing suppliers of IT outsourcing services and identifying vendor suitability for IT services
- Consultants advising clients on vendor selection
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the BPO/IT services sector.



# **Key Findings & Highlights**

#### From "Pivoting to.." to "Leading in.. to "Innovating the New"

In FY18 "The New" accounted for 60% of revenues and bookings and thus should now be regarded as "core".

Accenture's transformation over the last six years has been driven by astute investments in a large number of tuck-in investments.

In place of 'Digital' / "The New", Accenture Is now specifically referring to the five elements of

- Accenture Interactive
- Accenture Applied Intelligence
- Accenture Industry X.0
- Cloud
- Security.

Current investments are centered primarily on the top three areas, with strategic growth initiatives for emerging technologies such as blockchain and extended reality.

Across the portfolio, there is an ongoing drive to embed a combination of automation, AI, and data and analytics in

- New offerings, many of them industry-specific
- Service delivery, for example myConcerto and myWizard in Accenture Technology, Synops in Intelligent Operations.



## **Scope of the Report**

The report provides a comprehensive and objective analysis of Accenture's IT services and BPO offerings, capabilities, and market and financial strength, including:

- Analysis of the company's offerings and key service components
- Revenue estimates
- Identification of the company's strategy, emphasis and new developments
- Analysis of the profile of the company's client base including the company's targeting strategy and examples of current contracts
- Analysis of the company's strengths, challenges and outlook.

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- 7. Strengths & Challenges
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- 9. Outlook

#### **Report Length**

102 pages

#### **Report Author**

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