

Alight Solutions Benefits Administration

Vendor Assessment

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11 pages







Who Is This Vendor Assessment For?

NelsonHall's benefits administration vendor assessment for Alight Solutions (Alight) is a comprehensive assessment of Alight's benefits administration services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits administration sector.



Key Findings & Highlights

Alight is a technology-enabled provider of benefits administration and cloud based HR services, created in May 2017 following the purchase of Aon's outsourcing segment by Blackstone.

Alight's benefits administration services offering includes DB administration, DC administration, H&W administration (including COBRA administration and ACA services), reimbursement account administration, advocacy services, private exchange administration, and dependent verification services.

Alight serves ~25m participants.

Scope of the Report

The report provides a comprehensive and objective analysis of Alight's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



Contents

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges
- 8. Outlook

Report Length

11 pages

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Benefits Administration Vendor Assessments Also Available for:

ADP

Conduent

Empyrean

Fidelity

Mercer

Morneau Shepell

Secova

TASC

Wageworks

Willis Towers Watson