

Aon Hewitt
Recruitment Process Outsourcing

Vendor Assessment Report Abstract

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By Elizabeth Rennie
HR Outsourcing Research Analyst
NelsonHall

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### Who Is This Vendor Assessment For?

NelsonHall's Recruitment Process Outsourcing vendor assessment for Aon Hewitt is a comprehensive assessment of ManpowerGroup Solution's recruitment process outsourcing offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of recruitment process outsourcing and identifying vendor suitability for recruitment process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR decision makers.

## **Key Findings & Highlights**

Aon Hewitt, a subsidiary of Aon Corporation, is one of the largest human resources consulting and outsourcing providers globally, and has been providing RPO services for approximately 20 years. Aon Hewitt provides RPO both as a standalone service as well as part of a wider MPRHO

It offers end to end RPO services as well as its RPO assessment services. Its proprietary assessment platform Global Assessment and Talent Engine™ (G.A.T.E.) supports online pre-hire assessments, delivered through a desktop version or SMART device version. Aon Hewitt also has a proprietary web based tool (Recruitment Management Tool, RMT) which offers transparency to hiring managers through dashboard views of all recruitment process activities. It is agnostic and can work with any applicant tracking system, giving real time visibility at each stage of the recruitment process.

In 2014 it provided RPO services for ~100 clients (including 33 end to end RPO clients) across 64 countries and supporting nine languages.

It has a team of ~650 full time employees dedicated to delivering RPO services, of which ~50 support screening and assessments. Its team includes ~30 I/O psychologists. In addition, it has a flexible team called "Flex Force", consisting of ~100 employees who can be utilized to support peak or seasonal hiring.



## Scope of the Report

The report provides a comprehensive and objective analysis of Aon Hewitt's recruitment process outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.



#### **Contents**

- Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
  - 7.1 Strengths
  - 7.2 Challenges
- 8. Outlook

## Report Length

13 pages

## **Report Author**

Elizabeth Rennie

elizabeth.rennie@nelson-hall.com

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# Recruitment Process Outsourcing Vendor Assessments also Available for:

ADP

**Alexander Mann Solutions** 

Allegis Global Solutions

Cielo

Futurestep, a Korn/Ferry company

Hudson

IBM

Infosys

KellyOCG

ManpowerGroup Solutions

PeopleScout

Seven Step RPO

WilsonHCG.