

Aon Hewitt H&W Services

Vendor Assessment

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21 pages







Who Is This Vendor Assessment For?

NelsonHall's H&W Services vendor assessment for Aon Hewitt is a comprehensive assessment of Aon Hewitt's H&W service offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of H&W services and identifying vendor suitability for H&W services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the H&W services sector.



Key Findings & Highlights

Aon Hewitt is a provider of HR consulting and outsourcing services.

Aon Hewitt's H&W services offering includes the following: H&W administration including COBRA administration, absence management, spending account administration, healthcare exchanges (including active and retiree exchanges), dependent audit services, and advocacy services.

The most common H&W service bundle includes H&W administration, COBRA, direct billing, eligibility reporting, and customer service, with reimbursement account administration also often included.

Aon Hewitt primarily targets large market organizations in the U.S. for its H&W services. However, over the last several years, Aon Hewitt has had a growing presence with mid-market organizations.

Aon Hewitt serves ~14.1m participants across its H&W business, including ~2m retirees.

Scope of the Report

The report provides a comprehensive and objective analysis of Aon Hewitt's H&W services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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Report Length

21 pages

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H&W Vendor Assessments Also Available for:

ADP

Businessolver

Empyrean

Fidelity

Mercer

Morneau Shepell

Secova

Xerox