



Arvato – Business Process Transformation through RPA and AI

Vendor Assessment
Report Abstract

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Who Is This Vendor Assessment For?

NelsonHall's Business Process Transformation through RPA & AI profile of Arvato is a comprehensive assessment of Arvato's automation-centric service offerings and capabilities in support of business process transformation designed for:

- Sourcing managers monitoring the capabilities of existing suppliers to deliver process transformation and automation using RPA and/or AI technologies and identifying vendor suitability for RFPs seeking automation-led process transformation or business process services
- Vendor marketing, sales and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

Arvato began applying RPA in 2014, initially deploying OpenSpan and subsequently Blue Prism, the latter initially in support of a major business process services contract with Microsoft and later for Sefton Metropolitan Borough Council.

The company has subsequently deployed RPA in a number of other major global accounts and is seeing increasing interest in both the U.K. public sector and its international accounts.



Scope of the Report

The report provides a comprehensive and objective analysis of Arvato's offerings, capabilities, and market presence in support of business process transformation through the application of RPA and AI technology including:

- Analysis of the company's offerings and key service components for achieving business process transformation through the application of RPA and AI technology
- Analysis of the company's delivery organization for delivering business process transformation through the application of RPA and AI technology
- Analysis of the profile of the company's RPA and AI-based services customer base, including the company's targeting strategy and examples of current contracts
- Revenue estimates for the company's RPA and AI-centric services
- Identification of the company's strategy, emphasis and new developments in support of business process transformation through the application of RPA and AI technology
- Analysis of the company's strengths, weaknesses and outlook in achieving business process transformation through the application of RPA and AI technology.

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Report Length

7 pages

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Business Process Transformation through RPA and AI Vendor Assessments are Available for:

Arvato
Capgemini
Cognizant
EXL
Genfour
Genpact
HCL
HGS
IBM
Infosys
Mphasis
Sopra Steria
Sutherland Global Services
Swiss Post Services
Symphony
Tata Consultancy Services
Wipro
WNS
Xerox Services