

Next Generation HCM Technology

Ascent HR

Report Abstract

July 2023

By DeeAnna Warrington

Principal Analyst

NelsonHall

9 pages

Contents of Full Report

- 1. Introduction
- 2. Revenue Summary
- 3. Key Offerings
 - 3.1 HCM Technology
 - 3.2 HR Services
- 4. Delivery Capabilities
 - 4.1 Partnerships & Integrations
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
 - 7.1. Strengths
 - 7.2. Challenges
- 8. Outlook



Who is This Vendor Assessment For?

NelsonHall's Next Generation HCM Technology Vendor Assessment for Ascent HR is a comprehensive assessment of Ascent HR's HCM platform offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of HCM Technology and identifying vendor suitability for HCM Technology RFPs
- Vendor marketing, sales, and business managers looking to develop strategies to target service opportunities and benchmark themselves against their peers
- Financial analysts and investors specializing in the HR Technology sector
- HR and Payroll decision makers.

Key Findings & Highlights

NelsonHall's vendor assessment analyzes Ascent HR's offerings and capabilities in HCM Technology services. AscentHR, founded in 2002 and headquartered in Bangalore, India, is a privately held HR technology and services company. The company entered the payroll services market in 2003 when it launched its proprietary PowerPay platform.

AscentHR provides the following managed services and solutions:

- HR consulting services: HR outsourcing and transformation; recruiting and sourcing strategy; compensation and benefits; training, education, and development; workforce management; performance management; separation management; HR policy; and M&A advisory on HR
- HR outsourcing services: managed payroll services, benefits administration, HR and payroll compliance, HR policy administration, contact center, and welfare trust services
- HR technology: consulting, implementation, and management for its proprietary, cloud-based, multitenant, fully integrated HCM and payroll platforms:
 - StoHRM: HCM suite supporting core HR, leave, time and attendance, payroll, recruiting, learning, performance management, workforce planning, succession planning, analytics reporting, and selfservice
 - Lexcare: HR compliance platform
 - PowerCRM: CRM platform for service inquiry management
 - PowerPay: multi-country payroll platform (supporting 35 countries natively; extended to ~74 through partners)
 - HRBerry: employee and manager self-service module
 - ELSA: learning enablement system.



AscentHR supports its StoHRM technology offering through its delivery centers across APAC, with ~70 full-time resources dedicated to development, implementation, consulting, sales, and support, including in Bangalore, India (primary) and Manila, the Philippines. It targets emerging large and midsized firms with ~500 employees headquartered in APAC and the Middle East to adopt its StoHRM HCM technology. Ascent HR supports ~190 clients in ~34 countries through the platform. 82.5% of its clients are based in India. However, the platform is highly scalable and multi-cloud (so it can be hosted in any country or any cloud platform), making adoption by clients of any size across multiple geographies of operation possible.

Scope of the Report

The report provides a comprehensive and objective analysis of Ascent HR's Next Generation HCM Technology services, offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization, including delivery centers.

Next Generation HCM Technology Assessments also available for:

ADP
Cornerstone
Darwinbox
HiBob
nfor
solved
Oracle Corporation
Paychex
Paycor
Paylocity

Workday

UKG



About The Author

DeeAnna Warrington is a Principal Research Analyst at NelsonHall and an HR Technology & Services practice member. She has global responsibility for HCM technology, workforce management, and health & welfare administration.

DeeAnna is a highly experienced HR Specialist with 15 years of experience across various industries such as finance, wealth management, health insurance, healthcare, retail & sales, and real estate. She has significant experience in HR business operations and technology, acting as a consulting project manager to match organizations with HR software and service providers.



DeeAnna can be contacted at:

• Email: deeanna.warrington@nelson-hall.com

Twitter: @DeeAnnaW_NH

About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

Boston

Riverside Center, 275 Grove Street, Suite 2-400, Newton Massachusetts 02466 Phone: +1 857 207 3887

London

29 Rose Hill Binfield Bracknell, RG42 5LH Phone: +44(0) 208 638 7282

Paris

4 place Louis Armand, Tour de l'Horloge, 75012 Paris

Phone: + 33 1 86266

Copyright © 2023 by NelsonHall. All rights reserved. No part of the publication may be reproduced or distributed in any form, or by any means, or stored in a database or retrieval system, without the prior written permission of the publisher. The information provided in this report shall be used only by the employees of and within the current corporate structure of NelsonHall's clients, and will not be disclosed to any other organization or person including parent, subsidiary, or affiliated organization without prior written consent of NelsonHall. NelsonHall exercises its best efforts in preparation of the information provided in this report and believes the information contained herein to be accurate. However, NelsonHall shall have no liability for any loss or expense that may result from incompleteness or inaccuracy of the information provided.