

Payroll Services

AscentHR

Report Abstract

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Who is This Vendor Assessment For?

NelsonHall's Payroll Services profile on AscentHR is a comprehensive assessment of AscentHR's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of Payroll Services and identifying vendor suitability for security services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Payroll Services sector.

Key Findings & Highlights

Ascent Consulting Services Pvt. Ltd (AscentHR) is headquartered in India. The Group is a privately held business services company. AscentHR has ~750 clients and supports ~10m employees with HR services across 34 countries. It was founded in 2002 and offers the following services:

- HR consulting: Strategy, organizational structure, succession planning, reward, competencies, leadership assessments, role analysis, policy formulation, appraisal, and performance consulting
- HR, payroll technology, and outsourcing services:
 - HCM and payroll platform, StoHRM covers HR processes from hiring to separation. Its payroll offering supports 28 countries and can extend to ~74 through partners
 - Managed payroll services: reconciling payroll data, liabilities, managing remittances, wage deductions, record keeping, reporting taxes, notices, and inspections. AscentHR entered the payroll services market in 2003 when it launched its proprietary PowerPay platform, and today, It supports ~643 payroll-managed clients servicing ~1.3m client employees.
 - Payment solutions, including card payment and digital wallet
 - Background checking service, Digitraces, to report on employment history
 - Travel & Expense management, based on proprietary software Curio
 - HR and payroll compliance management support regulation, policies, and changes in the law enabled through its proprietary platform, Lexcare, for HR compliance.
 - Employee experience and feedback platform (n!Factorial) supporting, rewards & recognition, identity (facial recognition enabled), and corporate network features, mobile-enabled. It gives insights into culture and analytics, offering Al-based algorithms to assess the financial impact of culture. It leverages a repository of 9000+ human behaviors and supports 55k users, and has 2m feedback responses to help drive employee engagement
 - Elearning, AHR Academy, offering an LMS solution (SeekLMS)
- Information compliance



- Corporate services, including compliance, advise and simplify legal frameworks with subject matter experts for taxation, EHS, Labour, and Industrial Relations. This team can advise clients on setting up businesses with licenses and permissions.
- Financial wellness offering, JoFin, offering financial planning, investments, insurance, etax filing offerings as well as a document locker
- Catering technology supporting 12 countries
- Staffing solutions, with proprietary technology Stafzy (through Ascent Staffing Solutions Pvt. Ltd., a fully owned subsidiary of Ascent Consulting Services Pvt. Ltd.), with ~25 multinational clients supporting 2.5k workers across APAC.

Scope of the Report

The report provides a comprehensive and objective analysis of AscentHR's Payroll Services offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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About The Author

Liz Rennie is the HR Technology and Services Research Director with global responsibility for key HR research projects, including Cloud HR Transformation, Benefits Services, and Payroll, as part of NelsonHall's wider HR Technology & Services practice.

In this key role, Liz assists both buy-side and vendor organizations in evaluating opportunities and capability to support HR and benefits transformation through deploying cloud-based services and redesigning HR service delivery to leverage the latest technologies offered by mobile, AI, blockchain and robotics.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., and Continental Europe, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. And for vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall's research is based on rigorous, primary research, and is widely respected for the quality, depth and insight of its analysis.

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