



Global Employer of Record Services

CXC Global

Report Abstract

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Who is this Vendor Assessment for?

NelsonHall's Global EOR profile on CXC Global is a comprehensive assessment of CXC Global's offerings and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of CXC Global and identifying vendor suitability for Global EOR RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the Global EOR sector.

Key Findings & Highlights

CXC Global is a global employer of record services provider and contingent workforce management company headquartered in Sydney, Australia.

The company offers complete HR and HR technology services, including talent sourcing in select markets, RPO, EOR/AOR, MSP, global payroll, and self-employed worker payments, including tax, compliance, and legal services. It provides a full-stack proprietary tech platform for contractors and hiring managers, MyExchange.

The company was established in 1992 in Australia as a contingent workforce management company to provide contractor vetting, compliance, and payroll services for Bell Telephone. After navigating the complex global employment process, it identified an opportunity to support other firms with compliant international expansion services, thus pivoting to its current business model.

CXC Global's services comprise four primary areas:

Source: offers recruitment process outsourcing (RPO) services, including on-demand and direct talent sourcing

Hire/Engage: delivers EOR and agent of record (AOR) solutions and compliance services, including worker classification, right-to-work checks, and background screens

Manage & Pay: supports organizations in all aspects of contingent workforce strategy design and implementation, including MSP services, vendor management, and global payroll solutions

Advise: provides flexible contracting, resourcing, and external workforce services, enabling organizations to expand and scale.

CXC Global provides EOR services for ~700 clients and ~9,700 active workers across ~100 countries through its ~40 legal entities and regionally based in-country partners. The company maintains a ~98% client retention rate and an NPS of ~52, reflecting client loyalty, service quality, and satisfaction.

Scope of the Report

The report provides a comprehensive and objective analysis of CXC Global’s Global EOR offerings, capabilities, and market and financial strengths, including:

- Identification of the company’s strategy, emphasis, and new developments
- Analysis of the company’s strengths, challenges, and outlook
- Revenue estimates
- Analysis of the profile of the company’s customer base, including the company’s targeting strategy and examples of current contracts
- Analysis of the company’s offerings and key service components
- Analysis of the company’s delivery organization, including the location of delivery centers.

Global EOR Vendor Assessments are also available for:

Atlas

Deel

FoxHire

G-P

Multiplier

Neeyamo

Remote

Remofirst

Papaya Global

Safeguard Global

Velocity Global.

About The Author

Jeanine is a Principal Research Analyst at NelsonHall and an HR Technology & Services practice member. She has global responsibility for key HR areas, including employer of record (EOR) and learning platforms.

Jeanine is a highly experienced HR practitioner with 28 years of experience in HR across industry sectors, including aerospace, automotive, energy, government, pharmaceuticals, telecommunications, learning, and business consultancy.

Jeanine possesses significant experience in leading and managing business transformation/integration, competitive and industry benchmarking, HR and learning technology, strategic change leadership, managed service provider engagements, organizational and process redesign, and M&A initiatives.

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NelsonHall is the leading global analyst firm dedicated to helping organizations understand the “art of the possible” in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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