Capgemini
RPA and AI in Banking BPS

Who Is This Vendor Assessment For?

NelsonHall's Retail Banking BPS Vendor Assessment for Capgemini is a comprehensive assessment of Capgemini's RPA and AI offerings and capabilities for the banking industry designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of RPA and AI services and identifying vendor suitability for banking industry (consumer banking, commercial banking, and capital markets) RPA and AI services RFPs

- Vendor marketing, sales and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall assessment analyzes Capgemini's offerings and capabilities in RPA and AI services for the banking industry. Capgemini is one of a number of banking services vendors analyzed in NelsonHall's comprehensive industry analysis programs.

Overview

Capgemini has long been active in providing consulting and IT services to the BFSI industry. It strengthened its capability in the retail banking BPS business with the acquisition of IGATE in 2015. In mid-2014, Capgemini began to develop RPA services for all industries out of its business services unit. The financial services unit is responsible for RPA in banking, in order to develop it with domain-specific capabilities for the FS industry.

Contents

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's RPA and AI services for banking offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments

- Analysis of the company's strengths, weaknesses and outlook

- Revenue estimates

- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts

- Analysis of the company's offerings and key service components

- Analysis of the company's delivery organization including the location of delivery locations.

Report Length

9 pages

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RPA and AI services for the Banking Industry Vendor Assessments Also Available for:

CSC

EXL

Genpact

HCL

Hexaware

IBM

Genpact

L&T Infotech

TCS

Tech Mahindra

VirtusaPolaris

Wipro