

Capgemini Legal Process Outsourcing

Vendor Assessment Report Abstract

May 2014

by Coralie Marti Legal Process Outsourcing Industry Sector Analyst NelsonHall

7 pages

research.nelson-hall.com







Who Is This Vendor Assessment For?

NelsonHall's Legal Process Outsourcing (LPO) profile on Capgemini is a comprehensive assessment of Capgemini's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of LPO services and identifying vendor suitability for LPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Capgemini's offerings and capabilities in the LPO sector.

Capgemini is one of a number of LPO companies analyzed in this comprehensive industry analysis.

Capgemini is a provider of BPO services; it provides F&A, CMS, financial services (industry specific), SCM, procurement and HRO services, and since 2012, LPO services.

Scope of the Report

The report provides a comprehensive and objective analysis of Capgemini's LPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.





Contents

1.	Background
	Buongrouna

- Key Offerings
 3.1 Contract compliance management
 3.2 Contract management system
- 3. Delivery Capability and Partnerships
 - 3.1 Delivery Locations and Personnel
 - 3.2 Languages
 - 3.3 Workforce
 - 3.4 Software and Tools
 - 3.5 Pricing model
 - 3.6 Contract length
- 4. Target Markets
 - 4.1 Target products and industries
 - 4.2 Internal clients and geographies
 - 4.3 External clients
 - 4.4 Benefits sought
- 5. Strategy
- 6. Strengths & Challenges6.1 Strengths
 - 6.2 Challenges
- 7. Outlook

Report Length

7 pages

Legal Process Outsourcing Vendor Assessments also available for:

Integreon, Infosys, Mindcrest, WNS, Clutch Group, TCS and Exigent