

Capita Payroll Services

Vendor Assessment Report Abstract

August 2016

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9 pages



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Who Is This Vendor Assessment For?

NelsonHall's payroll services vendor assessment for Capita is a comprehensive assessment of Capita's payroll service offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of payroll outsourcing and identifying vendor suitability for payroll process outsourcing RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector
- HR and payroll decision makers.

Key Findings & Highlights

Capita plc (Capita) is a public company traded on the London Stock Exchange and headquartered in London, U.K. It formed in 1984 from the Chartered Institute of Public Finance & Accountancy (CIPFA). Payroll services are offered to the U.K. and Ireland. Approximately 40% of its HR outsourcing business derives from payroll services.

Capita currently processes ~255k payslips per year across the U.K. and Ireland, and has a client base of 1,620 organizations, 90% of which are organizations of fewer than 500 employees.

Scope of the Report

The report provides a comprehensive and objective analysis of Capita's payroll outsourcing offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location, size and scale of delivery locations and their activities.

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 - 7.1 Strengths
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Report Length

9 pages

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Payroll Services Vendor Assessments also Available for:

ADP

Ceridian

CloudPay

Excelity

Infosys

MHR

Neeyamo

NGA HR

OneSource Virtual

Paychex

Ramco

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