



Capita Legal Services Legal Process Outsourcing

Vendor Assessment
Report Abstract

April 2014

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11 pages

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Who Is This Vendor Assessment For?

NelsonHall's Legal Process Outsourcing (LPO) profile on Capita Legal Services ('Capita') is a comprehensive assessment of Capita's offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of LPO services and identifying vendor suitability for LPO RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.

Key Findings & Highlights

This NelsonHall vendor assessment analyzes Capita's offerings and capabilities in the LPO sector.

Capita is one of a number of LPO companies analyzed in this comprehensive industry analysis.

Capita is a U.K. headquartered provider of BPO services, providing CMS, F&A, HRO, ITO and, since 2013, legal services including reserved services through the acquisition of law firm Optima and LPO (non-reserved) services.

Scope of the Report

The report provides a comprehensive and objective analysis of Capita's LPO offerings and capabilities, and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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 - 3.1 LPO (non-reserved) services
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4. Delivery Capability and Partnerships
 - 4.1 Delivery centers and personnel
 - 4.2 Technology
 - 4.3 Pricing model
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5. Target Markets
 - 5.1 Target products
 - 5.2 Target industries and geographies
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6. Strategy

7. Strengths & Challenges
 - 7.1 Strengths
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8. Outlook

Report Length

11 pages

Legal Process Outsourcing Vendor Assessments also available for:

Integreon, Infosys, Mindcrest, WNS, Clutch Group, TCS and Exigent