



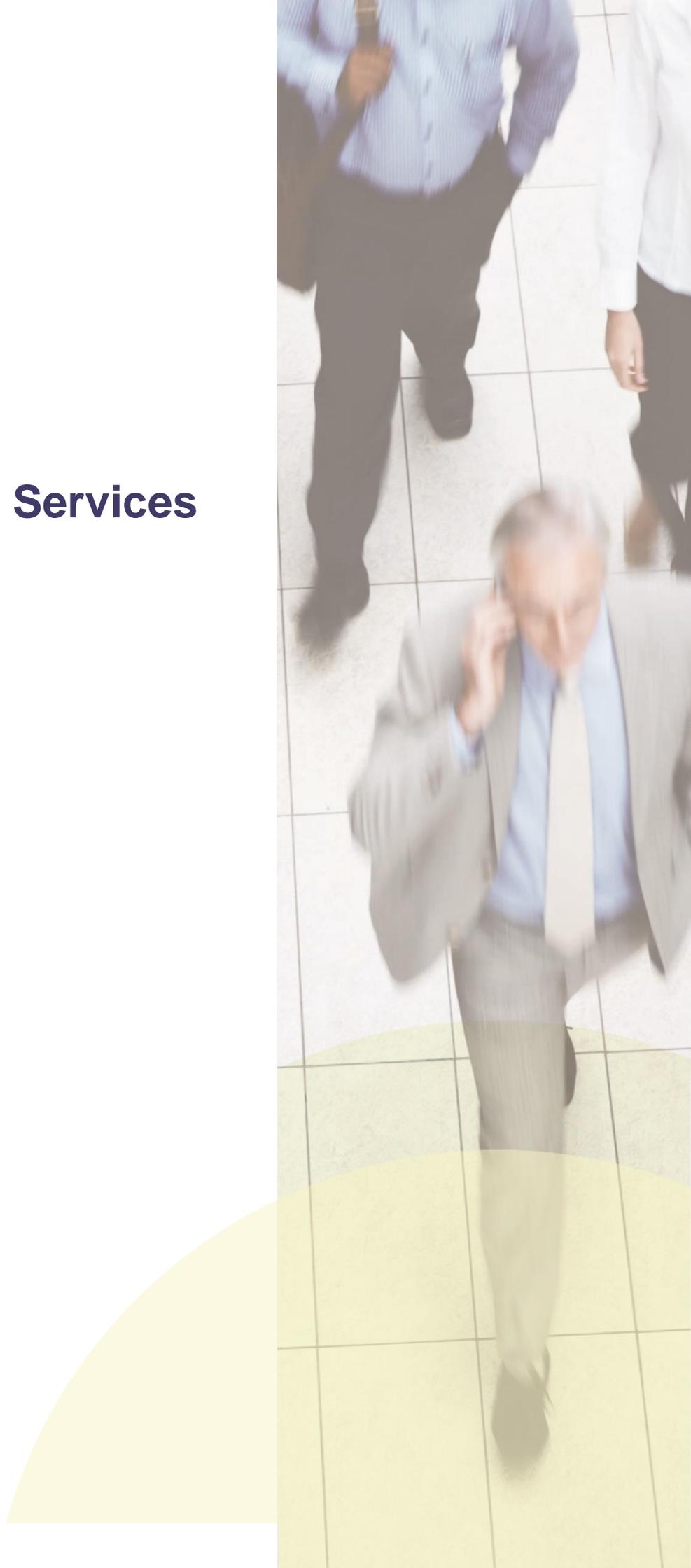
Coforge Digital Banking Services

Vendor Assessment
Report Abstract

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10 pages





Who Is This Vendor Assessment For?

NelsonHall's 'Digital Banking Services: Transforming the Financial Services Industry' Vendor Assessment for Coforge is a comprehensive assessment of Coforge's banking industry digital services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital processes and identifying vendor suitability for digital services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

Coforge began delivering digital banking services in 2015 with an engagement to implement RPA for fund administration processes at a leading wealth management platform provider. The processes had been manually delivered up until that time. The engagement included setting up a COE for the client. Coforge partnered with UiPath to identify processes for automation. Over the next eighteen months, Coforge extended the robotic automation into customer interaction processes, reporting, and general ledger processes.

Today, Coforge works with a wide range of BFS clients, including:

- Central banks
- Global and regional banks
- Wealth management advisors
- Security brokers

BFS clients provide 30% of overall corporate revenues.

In April 2021, Coforge acquired a 60% controlling interest in SLK Global Solutions, while Fifth Third Bank retains a 40% interest in SLK. The acquisition with a U.S. client base in the U.S. and BPS service capabilities in banking, especially in mortgage, cards, and payments operations. Coforge expects to grow its U.S. BFS presence rapidly as a result of the acquisition.

Scope of the Report

The report provides a comprehensive and objective analysis of digital services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

Contents

1. Background

2. Revenue Summary

3. Key Offerings

4. Delivery Capabilities & Partnerships

5. Target Markets

6. Strategic Direction

7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges

8. Outlook

Report Length

10 pages

Digital Services Vendor Assessments Also Available for:

Accelirate
Atos
Capgemini
Coforge
Cognizant
FIS
Happiest Minds
Infostretch
Infosys
LNT Infotech
Mindtree
Quantiphi
Sopra Steria
Sutherland
TCS
Tech Mahindra
UST
Virtusa
Wipro
WNS
Xebia