Cognitive & Self-Healing IT Infrastructure Management Services

Market Analysis

Report Abstract

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90 pages

Contents of Full Report

Who is This Report Assessment For?

NelsonHall's cognitive & self-healing IT infrastructure management services report is a comprehensive market assessment designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of digital services and cognitive & self-healing IT infrastructure management services and identifying vendor suitability for RFPs

- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers

- Financial analysts and investors specializing in the IT services sector.

Key Findings & Highlights

NelsonHall's market analysis of cognitive & self-healing IT infrastructure management services consists of 90 pages. The report provides a view of how vendors are evolving their offerings and capabilities to improve IT infrastructure and application performance and availability. It looks at the use of cognitive technologies, AI, ML, autonomics, and self-healing in support of digital transformation. It also details the current functionality and development roadmaps of IT services vendors for cognitive IT infrastructure transformation.

Organizations are utilizing cognitive and self-healing IT infrastructure management services to drive operational transformation and enhance employee experience. Similarly, they are utilizing automation and AI CoEs to co-create and co-innovate with clients and contracting on automation-led savings.

Vendors are increasingly focused on utilizing AI and automation to deliver value across every business function within an enterprise, for example, enabling CIOs to look beyond TCO reduction and drive agility and quality.

Key investment areas include deploying AIOps and expanding use cases to increase autonomous infrastructure capabilities, a greater focus on agile and DevSecOps, and automation and AI to drive cognitive services. Vendors are also increasing their focus on monitoring and observability and the ability to manage hybrid multi-cloud environments, and they are placing a greater emphasis on enabling the skill sets and technologies required for a hybrid multi-cloud ecosystem and NoOps environment.

Scope of the Report

This report analyzes the market for cognitive & self-healing IT infrastructure management services. It addresses the following questions:

- What is the current and future market for cognitive & self-healing IT infrastructure management services?

- What are the customer requirements for cognitive & self-healing IT infrastructure management services?

- What are the benefits/results that vendors have been able to achieve for their clients?

- What cloud infrastructure management services are organizations buying from IT services vendors?

- What is the size and growth of the cognitive & self-healing IT infrastructure management services market?

- Which are the leading vendors within the cognitive & self-healing IT infrastructure management services market?

- What are the vendor selection criteria, challenges, and critical success factors for vendors targeting cognitive & self-healing IT infrastructure management services?

Cognitive & Self-Healing IT Infrastructure Management Services Vendor Assessments available for:

Atos

Cognizant

DXC Technology

Getronics

Infosys

Kyndryl

LTI

Mindtree

Movate

Mphasis

NTT DATA

TCS

Unisys

UST.

About The Author

John is a Senior Research Analyst at NelsonHall. He is a member of the global IT Services research team with shared responsibility for IT Services research with Dominique Raviart, Eric Levine, Kishore Gorti, and Mike Smart.

John assists both buy-side and vendor organizations in assessing opportunities and supplier capability in IT Services. John covers IT Services research in the areas of Digital Workplace, Cognitive IT Infrastructure, and Cloud Infrastructure Brokerage, Orchestration, and Management.

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About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the "art of the possible" in digital operations transformation. With analysts in the U.S., U.K., continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at guy.saunders@nelson-hall.com

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