

Conduent Benefits Administration

Vendor Assessment Report Abstract

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10 pages







Who Is This Vendor Assessment For?

NelsonHall's benefits administration vendor assessment for Conduent is a comprehensive assessment of Conduent's benefits administration services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of benefits administration and identifying vendor suitability for benefits administration RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the benefits administration sector.



Key Findings & Highlights

Conduent is a business process services (BPS) provider, created in January 2017 from a divesture from Xerox.

Conduent's benefits administration services offering includes DB administration, DC administration, group annuity administration, H&W administration, voluntary benefits administration, COBRA administration, spending account administration, ACA services, private exchanges, absence management, audit services, and global benefits services.

Conduent has ~347 benefits administration clients and serves ~12.1m participants.

Scope of the Report

The report provides a comprehensive and objective analysis of Conduent's benefits administration offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.



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- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
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- 8. Outlook

Report Length

10 pages

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Benefits Administration Vendor Assessments Also Available for:

ADP

Alight Solutions

Barnett Waddingham

Capita

Empyrean

Equiniti Group

Fidelity

Mercer

Morneau Shepell

Punter Southall

Secova

Wageworks

Willis Towers Watson.