

Conduent
Cloud & Multi-Process HR Services

Vendor Assessment

August 2018

by Amy L. Gurchensky
HR Services Research Analyst
NelsonHall

11 pages







Who Is This Vendor Assessment For?

NelsonHall's cloud and multi-process HR services vendor assessment for Conduent is a comprehensive assessment of Conduent's cloud and multi-process HR services offering and capabilities, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of cloud and multi-process HR services and identifying vendor suitability for cloud and multi-process HR services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the cloud and multiprocess HR services sector.

Key Findings & Highlights

Conduent is a technology-led business process services (BPS) company offering industry-specific solutions.

Conduent's cloud and multi-process HR services offering includes HR consulting, deployment services, and HR BPaaS including workforce administration, payroll, benefits administration, compensation administration, recruiting administration, learning services, performance administration, and employee service center.

Scope of the Report

The report provides a comprehensive and objective analysis of Conduent's cloud and multi-process HR services offering, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

©2018 by NelsonHall. August 2018





Contents

- 1. Background
- 2. Revenue Summary
- 3. Key Offerings
- 4. Delivery Capability and Partnerships
- 5. Target Markets
- 6. Strategy
- 7. Strengths & Challenges
 - 7.1 Strengths
 - 7.2 Challenges
- 8. Outlook

Report Length

11 pages

Report Author

Amy L. Gurchensky

amy.gurchensky@nelson-hall.com

Cloud & Multi-Process HR Services Vendor Assessments Also Available for:

Accenture

ADP

Alight Solutions

Capgemini

Capita

Ceridian

DXC Technology

Excelity

IBM

Infosys

Neeyamo

NGA HR

OneSourceVirtual

SD Worx

WNS

Zalaris

©2018 by NelsonHall. August 2018