

DXC Transforming Mortgage and Loan Services

Vendor Assessment Report Abstract

June 2022

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8 pages







Who Is This Vendor Assessment For?

NelsonHall's 'Transforming Mortgage & Loan Services' Vendor Assessment for DXC is a comprehensive assessment of DXC's lending industry digital services offerings and capabilities designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of M&L processes and identifying vendor suitability for M&L services RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the support services sector.



Key Findings & Highlights

DXC began working with the M&L industry in the late 1980s when its predecessor company CSC began delivering managed services for credit compliance and credit insurance services. In the early 1990s, DXC expanded into default management services when it started providing asset management services to Resolution Trust Company. Next, DXC began delivering BPS services for consumer loan portfolios that have been securitized. In 2014, DXC began its cloud delivery for a non-U.S. bank delivering mortgage origination services. The M&L business expanded into Europe when DXC merged with HPE and its legacy EDS business.

Recently DXC has been partnering to support the modularization of the Hogan platform and other client legacy platforms to support introducing new functionality for clients. Currently, DXC is partnering with Temenos to create a SaaS-delivered auto finance offering. DXC intends to move all its service delivery to the cloud. To support this initiative, DXC has established partnerships with all the major Hyperscalers.

Scope of the Report

The report provides a comprehensive and objective analysis of M&L services offerings, capabilities, and market and financial strength, including:

- Identification of the company's strategy, emphases and new developments
- Analysis of the company's strengths, weaknesses and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery locations.

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Report Length

8 pages

M&L Services Vendor Assessments Also Available for:

Capgemini

Capita

Coforge

Cognizant

DXC

EXL

Firstsource

FIS

Happiest Minds

Infosys

Mindtree

Mphasis

Sopra Steria

Sutherland

TCS

Tech Mahindra

Wipro

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