



**NelsonHall**  
TRANSFORM THROUGH INSIGHT

# Vendor Profile

## Process Understanding

# Decisions

### Report Abstract

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NelsonHall

14 pages

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## Who is this Vendor Assessment for?

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NelsonHall's process understanding platform evaluation profile on Decisions is a comprehensive assessment of Decisions' process mining platform, designed for:

- Sourcing managers monitoring the capabilities of existing suppliers of process discovery and mining platforms and identifying vendor suitability for process understanding RFPs
- Vendor marketing, sales, and business managers looking to benchmark themselves against their peers
- Financial analysts and investors specializing in the process understanding sector.

## Key Findings & Highlights

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This NelsonHall vendor assessment analyzes Decisions' process mining capabilities as part of its intelligent automation platform.

Decisions' process mining capabilities include:

- Data extraction, transformation, and loading through the use of APIs and connectors to gather data from ERP systems, SAP, web apps, files, databases, and directly from Decisions using a connector
- Process analysis through the translation of process data into flowcharts in the platform's process map analyzer. The process map analyzer uses a standard format, with nodes denoting activities, paths between the activities, and the provision of numerous process metrics. Additionally, Decisions can display processes through a BPMN-centric approach with swimlanes. Other analyses include cost analysis and variant explorers
- Process improvement through the use of root cause analysis with its Diagnoser tool (using root nodes and leaf nodes) or through the creation of automation case studies in the platform
- Process monitoring using dashboards
- Corrective action enablement with conformance checking against process models and through constraints on attributes.

SME companies that are early in their process mining and automation journeys and are looking for an all-in-one platform for process mining and automation should consider Decisions.

## Scope of the Report

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The report provides a comprehensive and objective analysis of Decisions' process understanding capabilities and market and financial strengths, including:

- Identification of the company's strategy, emphasis, and new developments
- Analysis of the company's strengths, weaknesses, and outlook
- Revenue estimates
- Analysis of the profile of the company's customer base, including the company's targeting strategy and examples of current contracts
- Analysis of the company's offerings and key service components
- Analysis of the company's delivery organization including the location of delivery centers.

## Process Understanding Platform Evaluation Vendor Assessments also available for:

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ABBYY

ActiveOps

Appian

Apromore

BusinessOptix

Celonis

Futuroot

IBM

Infosys

Mehrwerk

Skan

SoftwareAG

UiPath

Upflux

Workfellow.

## About The Author

Mike is a Senior Analyst and Operations Officer at NelsonHall. His main research focus is on digital transformation technologies, including RPA, blockchain, IoT, artificial intelligence, cognitive, and machine learning.

Highly regarded for his analytical talents, Mike also leads data modeling and analytics initiatives in support of NelsonHall's ITS and BPS market forecasts and market surveys. He was responsible for transforming NelsonHall's extensive global market forecast engine, including the introduction of NelsonHall's unique interactive Self-Forecasting Tool

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## About NelsonHall

NelsonHall is the leading global analyst firm dedicated to helping organizations understand the 'art of the possible' in digital operations transformation. With analysts in the U.S., U.K., Continental Europe, and Asia, NelsonHall provides buy-side organizations with detailed, critical information on markets and vendors (including NEAT assessments) that helps them make fast and highly informed sourcing decisions. For vendors, NelsonHall provides deep knowledge of market dynamics and user requirements to help them hone their go-to-market strategies. NelsonHall conducts rigorous, primary research and is widely respected for the quality, depth, and insight of its analysis.

We would be pleased to discuss how we can bring benefit to your organization. You can contact us via the following relationship manager: Guy Saunders at [guy.saunders@nelson-hall.com](mailto:guy.saunders@nelson-hall.com)

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